

Dragonflies Playcare Ltd
Lakeside Primary School
Ontario Way
Cyncoed
Cardiff
CF23 6HB

Gwasanaethau Rheoliadol a Rennir / Shared Regulatory Services
Deialu uniongyrchol / Direct line: 07843822118
Gofynnwch am / Ask for: Daniel Regan
Ein cyf / Our ref: C / DR2 / 956393
Eich cyf / Your Ref:
Dyddiad / Date: 4 December 2025

Dear Katherine Allen,

FOOD SAFETY ACT 1990
FOOD HYGIENE (WALES) REGULATIONS 2006 & ASSIMILATED REGULATIONS (EC) NOS. 852/2004
AND 853/2004
FOOD HYGIENE RATING (WALES) ACT 2013
DRAGONFLIES PLAYCARE LIMITED, LAKESIDE PRIMARY SCHOOL, ONTARIO WAY, CYNCOED,
CARDIFF, CF23 6HB

I write to confirm the inspection of the above premises carried out on the 03 December 2025. I am pleased to advise that your food hygiene rating is:

Rating	Performance level
0 1 2 3 4 5	Very Good

ENCLOSED IS YOUR FOOD HYGIENE RATING STICKER WHICH MUST BE DISPLAYED IN A CONSPICUOUS PLACE AT, OR NEAR, EACH ENTRANCE TO YOUR FOOD BUSINESS.

PREVIOUSLY ISSUED STICKERS AND CERTIFICATES SHOULD BE DESTROYED.

FAILURE TO DISPLAY A CURRENT STICKER IS AN OFFENCE AND CARRIES A FIXED £200 FINE AND / OR PROSECUTION.

To ensure that your business attains the best food hygiene rating possible please ensure that you action the points raised on the confirmation of intervention sheet left at the time of the inspection.

As your premises is deemed broadly compliant for food hygiene you are eligible to apply for a Healthy Options Award. The award aims to encourage businesses to provide healthier options to customers, through the use of healthier catering practices and is open to all types of catering premises (that cater for general public). You will receive public recognition for achieving the award, which could enhance your business's image. I have enclosed a leaflet with more detail about the award and who to contact if you are interested in applying.

For any queries relating to this letter do not hesitate to contact me on the above number or by e-mail at dregan@valeofglamorgan.gov.uk.